## BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA



Robert Meijer,

Complainant,

C1610009

VS.

Sprint Telephony PCS, LP (U3064C),

Defendant.

Complaint (Rule 4.2)

### **PART 3 OF 3 PARTS**

(ATTACHMENT 2)

COMPLAINANT	DEFENDANT
Robert S. Meijer 9052 Geraldine Place San Diego CA 92123 T-619-602-7250 Email: Major_Monitors@Sprynet.com	Sprint Telephony PCS, LP Attn: Stephen Kukta, Director, State Regulatory 201 Mission Street, Suite 1500 San Francisco CA 94105 T1-415-572-8358 T2-415-684-7316 Email: stephen.h.kukta@sprint.com

#### **EXHIBIT A – PRELIMINARY ACCOUNTING**

- 1. The preliminary totals of reimbursements provided (or to be provided) to customers for Pioneer / Free and Clear 0 Plan billing errors are as follows:
  - a. Administrative and Regulatory Charge \$199,877.27 (33,396 customers<sup>1</sup>)
  - b. Long distance calling \$194,881.61 (12,528 customers)
  - c. Call rounding \$18,541.75 (1,439 customers)
  - d. Early termination fee \$82,082.83 (337 customers)
  - e. Reactivation / reconnection \$21,925.83 (11,576 billing accounts)<sup>2</sup>
  - f. Call forwarding \$3,972.18 (167 customers)
  - g. Text messages \$0.20<sup>3</sup>

<sup>&</sup>lt;sup>1</sup> Includes non-Pioneer/FCO customers whose accounts are included in multi-customer accounts that received reimbursements (credits) for these charges.

<sup>&</sup>lt;sup>2</sup> Sprint also is also providing credits totaling \$50,318.72 to 2,827 billing accounts to reimburse late payment fees erroneously billed to Pioneer / FC0 customers.

<sup>&</sup>lt;sup>3</sup> As a courtesy, Sprint refunded \$0.20 to a customer who UCAN alleged had been erroneously charged for an unsolicited commercial text message originated by Sprint. Sprint does not charge customers for unsolicited commercial text messages originated by Sprint.

### **EXHIBIT B – FINAL ACCOUNTING**

[This exhibit is deliberately blank.]

#### EXHIBIT C - "NOTICE A"

#### **NOTICE A**

(To be sent to "No Usage/No Response" Free and Clear 0 ("FC0") Plan Customers)

\*\*\*\*\*\*\*

#### **FINAL NOTICE**

Dear <Name of FC0 Plan Customer>:

Please read this notice carefully as it concerns your right to remain a Sprint customer.

Earlier this year Sprint sent you two notices asking you to indicate whether you wished to remain a Sprint customer on Sprint's Free and Clear 0 (FC0) Plan.

The FC0 Plan is the new Sprint name for "PIONEER" plans previously offered in San Diego, CA known as: the Association Pioneer Plan, the Business Pioneer Plan, the Super Bowl 32 Plan, and the Cox Comm. Corp. Plan.

Sprint sent you those notices because Sprint noticed that you had not used your FC0 Plan cellphone in the past 12 months. Sprint has now decided to send you a third, and final, notice asking whether you wish to remain a Sprint customer on the FC0 Plan.

Please read this notice carefully and please respond by calling 8XX-XXX-XXXX if you wish to remain a Sprint customer. You must respond within six months from the date of this notice, that is, by not later than <identify date>.

If you do not respond by <identify date>, Sprint will close your FC0 Plan account without further notice.

If you previously have indicated to Sprint that you do wish to remain an FC0 Plan customer, you do not need to contact Sprint again. Your FC0 Plan account will remain active.

Recently Sprint entered into an agreement with the Utility Consumers Action Network (UCAN) that was approved by the California Public Utilities Commission, whereby Sprint will provide, if it has not already done so, credits or refunds to current or former FC0 Plan or Pioneer Plan customers whose accounts were charged the following billing errors:

- a) Administrative charges of \$0.75 per month.
- b) Regulatory charges of \$0.20 per month.
- c) Charges due to rounding certain calls to a full minute rather than 30 seconds.
- d) Early Termination Fee charges for customers who elected not to remain on the FC0 Plan.
- e) Reactivation/Reconnection charges for customers whose accounts were closed by Sprint.
- f) Call Forwarding air time charges prior to Commission approval of the agreement.

g) Long distance charges for certain calls that should have been rated as local.

Pursuant to its approved agreement with UCAN, Sprint will also provide customers who remain on the FC0 Plan with a credit of 25 minutes of usage per month for a 12-month period. The 12-month period will begin on <identify date>.4 This credit only applies to usage on the FC0 Plan.

You will receive this benefit of 25 minutes of usage per month for a 12-month period only if you elect to remain an FC0 Plan customer by contacting Sprint at 8XX-XXX-XXXX.

Please find enclosed with this Notice a statement of recent changes to the rates, terms and conditions applicable to the FC0 Plan. If you respond to this Notice by saying that you want to stay on the FC0 Plan, these changed rates, terms and conditions will apply to your use of the FC0 Plan.

Please read the enclosed statement carefully so that you are aware of recent changes to the rates, terms and conditions that will apply to your use of your FCO Plan cell phone after <identify date>.

Finally, Sprint will permit a FC0 Plan customer to migrate to any other then available wireless service plan offered by Sprint or Nextel, subject to the rates, terms and conditions for that plan (no Early Termination Fee will apply if you migrate or if you then discontinue service on such plan).

If you have any questions concerning this Notice, please contact a Sprint Customer Service Representative by calling 8XX-XXX-XXXX.

The credits will be offered on a "use it or lose it" basis, i.e., the credits will not accumulate or "roll over" from month to month. Such credits will not be transferable and cannot be exchanged for monetary value. Such credits will apply to calls that would normally be billed. If a customer has any Sprint calling plan "add-ons" on their accounts, (such as the "free nights and weekends" or "free mobile-to-mobile" calling plan "adds-ons") those buckets would be used prior to the 25 minute credit. Such credits will apply to either inbound balls or outbound calls. For outbound calls, such credits will only be provided for domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones (either landline or mobile) physically located within the United States (including Puerto Rico and the U.S. Virgin Islands). Calls outside of the United States will be billed appropriate international rates. The 12-month period applies to all present and former FC0 Plan customers, regardless of the time when they may rejoin the FC0 Plan or begin to use their phones after the start of the 12-month period (examples: a former FC0 Plan customer rejoins the FC0 Plan in the seventh month after the start of the 12-month period – such customer will have a credit of 25 minutes of usage per month for that month and the following five calendar months only; a current FC0 Plan customer uses his phone for the first time in the sixth month and the following six calendar months only).

#### EXHIBIT D - "NOTICE B"

#### **NOTICE B**

(To be sent to All Free and Clear 0 ("FC0") Plan Customers Who Do Not Receive Notice A)

\* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \*

This Notice is being sent to Sprint customers with Free and Clear 0 (FC0) Plan accounts with at least one use of their FC0 Plan cell phone during the 12-month period between <identify date> and <identify date>.

The FC0 Plan is the new Sprint name for "PIONEER" plans previously offered in San Diego, CA known as: the Association Pioneer Plan, the Business Pioneer Plan, the Super Bowl 32 Plan, and the Cox Comm. Corp. Plan.

Recently Sprint entered into an agreement with the Utility Consumers Action Network (UCAN) that was approved by the California Public Utilities Commission, whereby Sprint will provide, if it has not already done so, credits or refunds to current or former FC0 Plan or Pioneer Plan customers whose accounts were charged the following billing errors:

- h) Administrative charges of \$0.75 per month.
- i) Regulatory charges of \$0.20 per month.
- j) Charges due to rounding certain calls to a full minute rather than 30 seconds.
- k) Early Termination Fee charges for customers who elected not to remain on the FC0 Plan.
- 1) Reactivation/Reconnection charges for customers whose accounts were closed by Sprint.
- m) Call Forwarding air time charges prior to Commission approval of the agreement.
- n) Long distance charges for certain calls that should have been rated as local.

Pursuant to its approved agreement with UCAN, Sprint will also provide customers who remain on the FC0 Plan with a credit of 25 minutes of usage per month for a 12-month period. The 12-month period will begin on <identify date>.5 This credit only applies to usage on the FC0 Plan.

The credits will be offered on a "use it or lose it" basis, i.e., the credits will not accumulate or "roll over" from month to month. Such credits will not be transferable and cannot be exchanged for monetary value. Such credits will apply to calls that would normally be billed. If a customer has any Sprint calling plan "add-ons" on their accounts, (such as the "free nights and weekends" or "free mobile-to-mobile" calling plan "adds-ons") those buckets would be used prior to the 25 minute credit. Such credits will apply to either inbound balls or outbound calls. For outbound calls, such credits will only be provided for domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones (either landline or mobile) physically located within the United States (including Puerto Rico and the U.S. Virgin Islands). Calls outside of the United States will be billed appropriate international rates. The 12-month period applies to all present and former FC0 Plan customers, regardless of the time when they may rejoin the FC0 Plan or begin to use their phones after the start of the 12-month period (examples: a former FC0 Plan customer rejoins the FC0 Plan in the seventh month after the start of the 12-month period – such customer will have a credit of 25 minutes of usage per month for that month and the following five calendar months only; a current FC0 Plan customer uses his phone for the first time in the sixth month after the start of the 12-month period – such customer will have a credit of 25 minutes per month for that month and the following six calendar months only).

Please find enclosed with this Notice a statement of recent changes to the rates, terms and conditions applicable to the FC0 Plan. If you respond to this Notice by saying that you want to stay on the FC0 Plan, these changed rates, terms and conditions will apply to your use of the FC0 Plan.

Please read the enclosed statement carefully so that you know the rates, terms and conditions that will apply to your use of your FC0 Plan cellphone after <identify date>.

Finally, Sprint will permit a FC0 Plan customer to migrate to any other then available wireless service plan offered by Sprint or Nextel, subject to the rates, terms and conditions for that plan (no Early Termination Fee will apply if you migrate or if you then discontinue service on such plan).

If you have any questions concerning this Notice, please contact a Sprint Customer Service Representative by calling 8XX-XXX-XXXX.

# EXHIBIT E – STATEMENT OF CHANGED RATES, TERMS AND CONDITIONS APPLICABLE TO FREE AND CLEAR 0 PLAN

- 1. Long Distance: Sprint will provide domestic long distance calling for Free and Clear 0 Plan customers at no extra charge (i.e., at no charge above the standard \$0.35 per minute rate for Free and Clear 0 Plan calls) for domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones (either landline or mobile) located within the United States (including Puerto Rico and the U.S. Virgin Islands).
- Call Rounding: From and after October 1, 2008, Sprint has provided and will
  continue to provide 30-second call rounding to all FC0 Plan customers, including
  those Pioneer Plan customers whose Pioneer Plan (the San Diego Plan) originally
  provided for 60-second call rounding.
- 3. Call Forwarding: Subsequent to Commission approval of this Agreement, Sprint will charge all FC0 Plan customers a rate of \$0.20 per minute for all call forwarding usage in lieu of the otherwise applicable charge of \$0.35 per minute. The charge of \$0.20 per minute for all call forwarding usage after Commission approval of this Agreement will be applied regardless of the number, either landline or mobile, to which an incoming call is forwarded, and regardless of any Sprint calling plan "add-ons" that may otherwise apply including, but not limited to, "free nights and weekends" and "free mobile to mobile" calling plan "add-ons," and will be applied in lieu of any other charge for such usage that would otherwise apply. The call forwarding feature can only be used to forward domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones (either landline or mobile) physically located within the United States (including Puerto Rico and the U.S. Virgin Islands).
- 4. Usage Credit to Free and Clear 0 Plan Customers: Sprint will provide then current FC0 Plan customers with a credit for 25 minutes of usage per month for a 12-month period that begins one month after the effective date of this Agreement. The credits will be offered on a "use it or lose it" basis, i.e., the credits will not accumulate or "roll over" from month to month. Such credits will not be transferable and cannot be exchanged for monetary value under any circumstances. Such credits will apply to calls that would normally be billed. If a customer has any Sprint calling plan "add-ons" on their accounts, (such as the "free nights and weekends" or "free mobile-to-mobile" calling plan "add-ons") those buckets would be used prior to the 25 minute credit. Such credits will apply to either domestic inbound calls or outbound calls. For outbound calls, such credits will only be provided for domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones

(either landline or mobile) physically located within the United States (including Puerto Rico and the U.S. Virgin Islands). Calls outside of the United States will be billed appropriate international rates. The 12-month period applies to all present and former FC0 Plan customers, regardless of the time when they may rejoin the FC0 Plan or begin to use their phones after the start of the 12-month period (examples: a former FC0 Plan customer rejoins the FC0 Plan in the seventh month after the start of the 12-month period – such customer will have a credit of 25 minutes of usage per month for that month and the following five calendar months only; a current FC0 Plan customer uses his phone for the first time in the sixth month after the start of the 12-month period – such customer will have a credit of 25 minutes per month for that month and the following six calendar months only).

5. No Bill Sent When Balance Due is Less than \$4.51: Sprint will continue to not send a bill to FC0 Plan customers if the amount owed by such customers is less than \$4.51 at the conclusion of any billing period. When the cumulative balance due and owing by a FC0 Plan customer is greater than \$4.51 at the conclusion of any billing period, FC0 Plan customers will receive a standard FC0 Plan billing statement, rather than a collection notice, notice of termination or threatened termination, or notice that payment is overdue or in arrears. When an FC0 Plan customer has not been sent a bill in prior months, the customer will not have call detail for those prior months on the bill that is mailed (i.e., if it is a multiple month bill). However, an FC0 Plan customer may obtain such detail by contacting a Sprint customer care representative or by going on-line to view the call detail.

#### **Certificate of Service**

I, Earl Nicholas Selby, hereby certify that, on December 18, 2009, I caused the foregoing document, entitled as follows:

## JOINT MOTION OF UCAN AND SPRINT FOR APPROVAL OF SETTLEMENT AGREEMENT

to be served on the parties to this proceeding by electronic mail by sending this document to the following electronic mail addresses listed on the Commission's service list for this proceeding: art@ucan.org; JMittermiller@sheppardmullin.com; Kristin.L.Jacobson@sprint.com; stephen.h.kukta@sprint.com; ljw@cpuc.ca.gov; mab@cpuc.ca.gov; phs@cpuc.ca.gov.

I certify that the foregoing is true and correct.

Dated: December 18, 2009, at Palo Alto, CA.

/S/ Earl Nicholas Selby

## Sprint

May 2010

### STATEMENT OF CHANGED RATES, TERMS AND CONDITIONS APPLICABLE TO FREE AND CLEAR 0 PLAN

- Long Distance: Sprint will provide domestic long distance calling for Free and Clear 0 Plan customers at no extra
  charge (i.e., at no charge above the standard \$0.35 per minute rate for Free and Clear 0 Plan calls) for domestic
  calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones
  (either landline or mobile) located within the United States (including Puerto Rico and the U.S. Virgin Islands).
- Call Rounding: From and after October 1, 2008, Sprint has provided and will continue to provide 30-second call
  rounding to all FC0 Plan customers, including those Pioneer Plan customers whose Pioneer Plan (the San Diego
  Plan) originally provided for 60-second call rounding.
- 3. Call Forwarding: Subsequent to Commission approval of this Agreement, Sprint will charge all FC0 Plan customers a rate of \$0.20 per minute for all call forwarding usage in lieu of the otherwise applicable charge of \$0.35 per minute. The charge of \$0.20 per minute for all call forwarding usage after Commission approval of this Agreement will be applied regardless of the number, either landline or mobile, to which an incoming call is forwarded, and regardless of any Sprint calling plan "add-ons" that may otherwise apply including, but not limited to, "tree nights and weekends" and "free mobile to mobile" calling plan "add-ons," and will be applied in lieu of any other charge for such usage that would otherwise apply. The call forwarding feature can only be used to forward domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones (either landline or mobile) physically located within the United States (including Puerto Rico and the U.S. Virgin Islands).
- 4. Usage Credit to Free and Clear 0 Plan Customers: Sprint will provide then current FC0 Plan customers with a credit for 25 minutes of usage per month for a 12-month period that begins one month after the effective date of this Agreement. The credits will be offered on a "use it or lose it" basis, i.e., the credits will not accumulate or "roll over" from month to month. Such credits will not be transferable and cannot be exchanged for monetary value under any circumstances. Such credits will apply to calls that would normally be billed. If a customer has any Sprint calling plan "add-ons" on their accounts, (such as the "free nights and weekends" or "free mobile-to-mobile" calling plan "add-ons") those buckets would be used prior to the 25 minute credit. Such credits will apply to either domestic inbound calls or outbound calls. For outbound calls, such credits will only be provided for domestic calls made from within the United States (including Puerto Rico and the U.S. Virgin Islands) to numbers/phones (either fandline or mobile) physically located within the United States (including Puerto Rico and the U.S. Virgin Islands). Calls outside of the United States will be billed appropriate international rates. The 12-month period applies to all present and former FC0 Plan customers, regardless of the time when they may rejoin the FC0 Plan or begin to use their phones after the start of the 12-month period (examples: a former FC0 Plan customer rejoins the FC0 Plan in the seventh month after the start of the 12-month period - such customer will have a credit of 25 minutes of usage per month for that month and the following five calendar months only; a current FC0 Plan customer uses his phone for the first time in the sixth month after the start of the 12-month period – such customer will have a credit of 25 minutes per month for that month and the following six calendar months only).



Lo A

4 6158

Last Bill

This Bill

**Total Amount Due** 

Previous Balance

\$0,98

Plans & Equipment

\$2.49

Balance Forward

\$0.98

Sprint Surcharges

\$0,12

Government Taxes & Fees

\$0.16

Total Charges this Bill

\$2.77

Let's talk

Visit www.aprint.com for a complete view of account activity.

al prto

Pay Online sprint.com/mysprint

Pay by Phone 1-800-784-2608 (\*3 from your Sprint Phone) Pay by Mail

Return the form below with a check payable to: Sprint

Please see the News and Notices section on page 2 for important information and changes to Sprint's policies.

Last three months (new charges)



135109 1/3



#### 3 of 5

Account Number: 878957118 Bill Period: Apr 09 - May 08, 2016

#### Free & Clear Plan 0

(619) 602-7250

Sprint Free & Clear Plan 0 \$0.00 Sprint Free & Clear Plan Includes 0 Anytime Minutes 1st Incoming Minute Free All Other Minutes Are \$0.35 Per Minute Caller Id, Call Waiting Three-Way Calling Voicemail

1 SMS Text Messages @ \$ 0 20	\$0.20
Overage: 6.5 Additional Anytime Minutes	\$2.29

Plans & Equipment \$2.49

#### **Sprint Surcharges**

Sprint surcharges are rates we choose to collect from you at our discretion to help defray certain costs, including but not limited to costs associated with government programs and network connections. Surcharges are not taxes or amounts we are required to collect from you by law. Surcharges may include, but are not limited to: Federal USF, Regulatory Charge, Administrative Charge, Gross Receipts Charges, and other charges. The amounts and components used to calculate surcharge amounts are subject to change.

Fodoral	Univ	Sani	Δεσασσ	Non-LD
receiai	UHIV	⊃ <del>u</del> lv	M22622	NOH-LU

٠,

\$0.12

\$0.12

#### Government Taxes & Fees

Taxes and fees imposed directly on customers, which Sprint collects on the government's behalf.

California State 911 Tax	\$0.02
California State CA High Cost Part A	\$0.01
California State Univ Lifeline Serv Charge	\$0.09
California State Tele Fund Charge	\$0.02
California State CA Relay Service Fund	\$0.01
California State Other taxes/fees	\$0.01

Gevenment Taxes & Faes

\$0.16

Usage - Free & Clear Plan 0

Sprint Free & Clear Plan 0 \$0.00 Sprint Free & Clear Plan Includes 0 Anytime Minutes 1st Incoming Minute Free All Other Minutes Are \$0.35 Per Minute Caller Id, Call Waiting Three Way Calling Voicemail

	Anytime Minutes (0)	Other Minutes (1)	Text (0)
(619) 602-7250	7	3	1

Aprint
P.O. BOX 4191
Carol Stream IL
60197-1191



Account Number: 878957118 Bill Period: Apr 09 - May 08, 2016



Call Details - (619) 602-7250 - Voice

On	At	To / From	Destination	Rate	Mins	Cost
Apr 09	08:02 pm	(858) 610-7603	Incoming	OV/PF	05:30	\$1 58
Apr 23	11:51 am	(858) 610-7603	SNDG MRMS.CA	OV	01:30	\$0.53
Apr 28	02:58 pm	(619) 371-3927	Incoming	AU	01:00	-
May 06	08:46 am	(844) 483-3866	Incoming	OV/PF	01:30	\$0.18

Want a shorter bill? Visit www.sprint.com to modify your account preferences. Call details can be viewed within the usage section.

135109 3/2

Previous Balance

Balance Forward

Thank you!

Payment on May 20 -



#### Last Bill This Bill

\$3.75

-\$3.75

\$0.00

#### Plans & Equipment \$3.37 Sprint Surcharges \$0.17

#### Government Taxes & Fees \$0.19 Total Charges this Bill \$3.73

### **Total Amount Due**

Let's talk about this bill

Visit www.sprint.com for a complete view of account activity.

Pay Online sprint\_com/mysprint

Pay by Phone 1-800-784-2608 (\*3 from your Sprint Phone)

Pay by Mail Return the form below with a check payable to: Sprint

Please see the News and Notices section on page 2 for important information and changes to Sprint's policies.

Last three months (new charges)





#### Free & Clear Plan 0

Sprint Free & Clear Plan 0 \$0.00 Sprint Free & Clear Plan Includes 0 Anytime Minutes 1st Incoming Minute Free All Other Minutes Are \$0.35 Per Minute Caller Id, Call Waiting Three-Way Calling Voicemail

(619) 602-7250	
1 SMS Text Messages @ \$ 0.20	\$0.20
Overage: 9 Additional Anytime Minutes	\$3.17

#### **Sprint Surcharges**

Sprint surcharges are rates we choose to collect from you at our discretion to help defray certain costs, including but not limited to costs associated with government programs and network connections. Surcharges are not taxes or amounts we are required to collect from you by law. Surcharges may include, but are not limited to: Federal USF. Regulatory Charge, Administrative Charge, Gross Receipts Charges, and other charges. The amounts and components used to calculate surcharge amounts are subject to change.

Federal Univ Serv Assess Non-LD	\$0.16
California State PUC User Fee	\$0.01

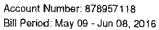
#### Government Taxes & Fees

Taxes and fees imposed directly on customers, which Sprint collects on the government behalf.	S
California State 911 Tax	\$0.02
California State CA High Cost Part A	\$0.01
California State Univ Lifeline Serv Charge	\$0.12
California State Tele Fund Charge	\$0.02

California State CA Relay Service Fund \$0.01 California State Other taxes/fees

\$0.01







Call Details - (619) 602-7250 - Voice

On	At	To / From	Destination	Rate	Mins	Cost
May 09	09:54 am	(858) 610-7603	SNDG MRMS,CA	OV	01:30	\$0.53
May 10	10:45 am	(858) 278-7020	Incoming	OV/PF	01:30	\$0.18
May 11	01:31 pm	(855) 742-5011	Incoming	OV/PF	02:30	\$0.53
May 16	10:23 am	(813) 438-3629	Incoming	ΑU	01:00	-
May 17	10:44 am	(314) 266-1756	Incoming	AU	01:00	-
May 18	10:15 am	(619) 602-2667	Incoming	AU	01:00	-
May 26	11:13 am	(858) 610-7602	Incoming	ALI	01:00	-
May 27	12:10 pm	(850) 378-4195	Incoming	AU	00:30	-
May 31	07:05 pm	(323) 266-9029	Incoming	ΑU	00:30	-
Jun 01	11:52 am	(858) 610-7603	SNDG MRMS,CA	OV	02:00	\$0.70
	02:22 pm	(858) 610-7603	Incoming *	OV/PF	03:00	\$0.70
Jun 05	10:07 am	(813) 321-3771	Incoming	AU	00:30	-
Jun 08	01:18 pm	(888) 299-4498	Incoming	OV/PF	02:30	\$0.53

Want a shorter bill? Visit arway sprint com to modify your account preferences. Call details can be viewed within the usage section.

134023 3/3